



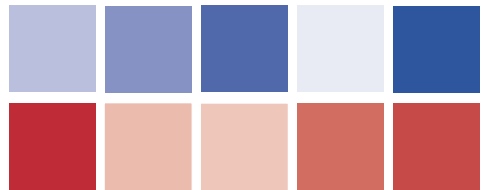
Vinyl Windows & Patio Doors

# Painted Coating Warranty

vinyl profiles  
non-prorated



DATE ORDER NUMBER  
**DO NOT REMOVE  
WARRANTY CODES**



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  /   /

**Dear Customer,**

Write your order number and date of manufacture into the boxes above. They are printed on a sticker in the upper inside frame of your window and patio door. All have the same order number and date. Your order number is distinctive to YOU, and all service related solutions are dispatched and tracked using your order number! Your product is backed by a very extensive and responsive network of service personnel. For more information on service refer to the brochure, "Warranty & Service Information."

Purchased From:

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Phone Number \_\_\_\_\_

E mail \_\_\_\_\_

# Vinyl Windows & Patio Doors

## Painted Coating Warranty

vinyl profiles • non-prorated

This Limited Warranty extends only to the Original Purchaser. This Limited Warranty cannot be assigned or transferred by operation of law or otherwise and shall not be extended to any subsequent owners.

The Manufacturer's coating is guaranteed under normal conditions for a period of twenty (20) years, against weathering, specifically, but not limited to, "peeling or blistering from/on the applied surface and significant ultraviolet discoloration" (greater than 6 Delta E units) caused by natural environmental atmospheric conditions. Should the painted window fail, due to product defect, the Manufacturer will replace the painted window free of charge for twenty years. Labor to remove or re-install a window is not covered by this warranty. Windows must be inspected at the time of delivery. Any defect/damage must be reported to customer service at that time.

The warranty is not applicable under the following conditions:

- If damage is caused by an external factor ex: Stucco leach, acidic washes, hard tack tapes, blowing sand, or installation damage.
- If damage occurred during installation or transport of the painted PVC windows to the job site.
- Any act of God.

If the unit fails to perform in accordance with the above statements during the applicable warranty period, the Manufacturer shall, upon notification and validation of the complaint by inspection by its designated representative, supply a replacement for the non-conforming unit or grant a credit for a portion of the cost of the unit, as hereinafter specified. The Manufacturer's obligation under this Limited Warranty is to supply a replacement unit for the non-conforming unit FOB the Manufacturer's nearest active dealer to the installation during the Limited Warranty period.

Labor of any kind or other cost to remove the non-conforming unit and/or to install the replacement unit is not included in this Limited Warranty. The Manufacturer shall bear no other expense of any kind and the Original Purchaser's exclusive remedy shall be replacement or credit on the basis stated. The Original Purchaser shall pay any and all labor cost necessary to install replacement units.

The Manufacturer reserves the right to discontinue or make changes in the unit and/or in any of its insulating windows or doors or any other products. If the unit covered by this Limited Warranty is not available, in the event of replacement of a non-conforming unit, the Manufacturer shall have the right to substitute a replacement unit that in the Manufacturer's sole discretion is of equal quality or value.

Notify Dealer of claims under this Warranty. State claimed defect, order number, dates of manufacture and installation, claimant's name, address and phone number.